

Speakers Limited Warranty

Please keep your original box. LANZAR PRO warrants this product to be free from defects in materials and workmanship under normal use for a period of THREE (3) months from the date of original purchase receipt. When purchased and installed from an AUTHORIZED LANZAR PRO dealer it is warranted for a period of ONE (1) Year from the date of the original purchase receipt. The ORIGINAL Receipt must be provided for all claims. Should service be necessary under this warranty for any reason due to manufacturing defect or malfunction during the warranty period. LANZAR PRO will repair or replace (at its discretion) the defective merchandise with equivalent merchandise at no charge. Warranty replacements may have cosmetic scratches or blemishes. Discontinued products may be replaced with more current equivalent products.

This warranty is valid only to the original purchaser and is non-transferable to any other person or party. Any applicable implied warranties are limited in duration to a period of the express warranty provided herein beginning with the date of the original purchase at retail, and no warranties, whether express or implied, shall apply to this product thereafter. Some states do not allow limitations on implied warranties; therefore these exclusions may not apply to you. This warranty gives you specific legal rights; however you may have other rights that vary from state to state.

What to Do if you need Warranty or Service

Defective merchandise should be returned to your local authorized LANZAR PRO dealer for warranty service. Assistance locating an authorized dealer can be found at the products main website www.lanzarpro.net or by contacting LANZAR PRO directly at 1-855-475-6048.

If it becomes necessary for you to return DEFECTIVE merchandise directly to LANZAR PRO, call the LANZAR PRO Customer Care number at 1-855-475-6048 for a Return Merchandise Authorization (RMA) number. Package all defective items in the original container or in a package that will prevent shipping damage. The shipping address and instructions will be given to you by customer care upon their issuing the RMA number.

The RMA number must be clearly marked on the outside of the package. Please return only defective components. The return of functioning items increases your return freight charges. NON- DEFECTIVE items will not be exchanged. You will be contacted by customer care advising you of such situations, and product will be returned to you upon your payment of freight charges for the return of such product back to you.

Include a copy of the original receipt with the PURCHASE DATE clearly visible, and a **“PROOF of PURCHASE”** statement listing the CUSTOMERS NAME, DEALER’s NAME and INVOICE number, and product purchased. Warranty expiration on items without **“PROOF of PURCHASE”** will be determined from the type of sale and manufacturing date code. FREIGHT on defectives products returned must be PREPAID by you or your authorized dealer; items sent freight collect, or COD will be REFUSED.

What is not covered?

The warranty is valid only if the product is used for the purpose for which it was designed and does NOT COVER the following;

- **Damage due to improper installation and sound settings.**
- Subsequent Damage to other components.
- Damage caused by exposure to moisture, excessive heat, chemical cleaners, and/or UV Radiation.
- Damage through negligence, misuse, accident or abuse. Repeated returns for the same damage may be considered abuse.
- Any cost or expense related to the removal or installation of product. No Installation Fee reimbursements.
- **Speakers or Subwoofers damaged due to amplifier clipping or distortion-resulting in Blown or Frozen driver components.**
- Items previously repaired or modified by any unauthorized repair facility.
- Return shipping on non-defective items.
- Products with tampered or missing barcode labels.
- Products returned without a Return Merchandise Authorization (RMA) number.
- Freight Damage.
- The cost of shipping product to LANZAR PRO.
- Service performed by anyone other than LANZAR PRO.
- Products Sold outside of United States have NO WARRANTY expressed or implied.

How long will it take?

LANZAR PRO strives to maintain a goal of 7 days service for all acoustics (Subwoofers, Midrange and Coaxial speakers , coaxial Drivers, Tweeters, speaker component Crossovers, etc.) returns. Delays may be incurred if lack of replacement inventory or parts is encountered.

Failure to Follow these Steps may void your warranty. Any questions can be directed to the LANZAR PRO Customer Care Department at 1-855-475-6048.

FOR WARRANTY SERVICE OUTSIDE OF UNITED STATES PLEASE CONTACT THE DEALER OR DISTRIBUTOR IN YOUR AREA COUNTRY